



Below you will find an explanation of the Spam tags. We use a two tier antispam system for accuracy.

The SMRBL tag is a simple indication to use **caution**. This tag is included when the sending server is blacklisted by an RBL (Real-time Block List).

- SMRBL-LOW (Scored 10-19 Points) This tag indicates the sending server is blacklisted by at least one reputable RBL giving it a score of at least 10 or at least 2 other lower level blacklists scoring at least 5 points each.
- SMRBL-MED (Scored 20-29 Points) This tag indicates the sending server is blacklisted by at least one reputable RBL giving it a score of at least 20 or at least 4 other lower level blacklists scoring at least 5 points each.
- SMRBL-HIGH (Scored 30-39 Points) This tag indicates the sending server is blacklisted by at least one reputable RBL giving it a score of at least 30 or at least 6 other lower level blacklists scoring at least 5 points each.

Sending servers that achieve 40 or more points are blocked at the SMTP level. These servers are blacklisted by 2 or more reputable RBL providers or at least 8 other lower level blacklist providers.

The following points also apply for the SMRBL tags:

- 5 points for a sending server missing a reverse DNS record.
- 30 points for SPF Fail. (Senders IP is NOT valid for senders domain)
- 5 points for SPF Soft Fail (Senders IP is questionable for senders domain)

The *****SPAM***** tag. This tag is included when the second tier spam system feels the message is Spam and is based on message content. In most cases the SMRBL tag is also included.

This tag is controlled by SpamAssassin which is one of the best Spam fighting tools available today. When a message is tagged by SpamAssassin it will include full details on why it felt the message was Spam, include a content preview and attach the original message in case it was incorrectly identified as Spam.